

MAR 08 2006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/235,065
Applicant : DENTON et al.
Filed: : January 21, 1999
TC/A.U. : 2642
Knowlin, Thjuan P.
Examiner: :
4366-27
Docket No. :
48500
Customer No. :
Title: : "CALL CENTER TELEPHONE AND DATA FLOW CONNECTION
SYSTEM"

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING

I HEREBY CERTIFY THAT this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage via first-class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on: March 8, 2006

TYPED OR PRINTED NAME: Claudia MendozaSIGNATURE: AMENDMENT AND RESPONSE AFTER FINAL

Dear Sir:

Applicant submits this Amendment After Final to address the Office Action having a mailing date December 9, 2005. Although the Applicant believes that no fees are due for filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 50-1602.

Please amend the above-identified patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 14 of this paper.